

TLI30319 Certificate III in Supply Chain Operations

The nationally recognised TLI30319 Certificate III in Supply Chain Operations is a great introduction to the world of transport, warehousing and logistics - one of Australia's fastest growing sectors.

Supply chain operators are efficient and organised with exceptional problem-solving and negotiation skills – which are must-have skills across multiple industries.

Learning Pathway

You will gain a strong capability for roles in logistics and warehouse administration. Course worksheets simulate real environments and activities, so you can experience job tasks and behaviours.

In Semester 1, you learn personal and professional practices to improve operational outputs. You develop skills for interacting with customers and stakeholders, to build trust and increase motivation and productivity.

In Semester 2, you learn how supply chain operators obtain, produce and distribute materials and products. You develop skills to plan, implement and control procedures for transporting and storing goods, and capturing data to fulfill customer needs.

Semester 1	Developing effective work practices		
	BSBWOR301 Organise personal work priorities and development	TLIU2012 Participate in environmentally sustainable work practices	
	Communicating with stakeholders		
	CHCDIV001 Work with diverse people	TLIG3002 Lead a work team or group	
	BSBCUS301 Deliver and monitor a service to customers	SIRXCEG006 Provide online customer services	
Semester 2	Monitoring chain of responsibility		
	TLIF0009 Ensure the safety of transport activities	TLID1001 Shift materials safely using manual handling methods	BSBWHS307 Apply knowledge of WHS laws in the workplace
	Producing work documents		
	TLIA0016 Organise warehouse records operations	Cluster: TLIA0004 and TLIA0015 Complete receipt and despatch documentation Organise receipt and despatch operations	
	Managing operations		
BSBPUR301 Purchase goods and services	BSBCMM301 Process customer complaints		



Delivery

- You will have the flexibility of 100% online learning.
- Our short, well-structured lessons are beautifully and visually presented, making them easy to follow and understand. They include useful job aids and videos that help explain concepts.
- All course resources are designed for you to access on the go. If you're out and about, on the train or bus, at the park or beach, you can access course materials on your tablet or smartphone.
- Plus, to give you a competitive edge, you'll have access to job-readiness short courses which will build the general skills needed to land the job you need.

Duration

- Choice of flexible course of study over 6 months.
- Enrolments valid for 12 months.

Equipment and resources

You'll need access to:

- Computer with internet access
- Device with in-built camera, such as a smartphone
- Software packages, such as Microsoft Word, Excel, PowerPoint (or similar)
- Adobe Acrobat Reader
- Personal and protective equipment, such as gloves, high visibility, and face masks

Getting started

Speak with your Employment Consultant for assistance with your enrolment.

Why study with us?

- Study online and at your own pace while meeting your program requirements.
- Our fully integrated learning management system helps you keep track of your progress and enables us to identify if you need additional support

Outcome

Once you've completed all the units of competency within the course, you will be issued a Certificate III in Supply Chain Operations qualification.

People with supply chain training are in demand. You may find job roles that cover inventory systems, stock control and storage, resource management, and customer management. Roles this course will prepare you for include:

- Contracts administrator
- Logistics administration officer
- Logistics service clerk
- Warehouse operator
- Supply chain administrator
- Supply chain officer

